

Retail Market Research & Strategic Plan Overview Grove, OK

City of Grove, Oklahoma

Living The Grand Life!

GROVE, OKLAHOMA RETAIL STRATEGIES TEAM



WADE ROBINETT | EXECUTIVE VICE PRESIDENT

Wade will lead Retail Strategies execution of our clients' strategic plan and recruitment strategy as he oversees the team of Client Managers and Retail Recruiters engaged in each client city.

Prior to joining Retail Strategies, Wade spent twelve years at Colonial Properties Trust, a publicly traded REIT, where he specialized in new development project leasing. He was involved in all aspects related to new developments including site plan design, tenant strategy and leasing execution. Wade's project leasing experience has resulted in developing working relationships with a network of national brokers, developers and retailers. His experience also included ground up development and mixed used projects that incorporated retail, office and residential.

In addition, Wade managed the leasing team for 20 open air centers totaling over five million square feet in Texas, Tennessee, Florida, North Carolina, Alabama, and Georgia. He handled all communication with the asset managers and was responsible for overseeing all deal making. Wade's first ten years in the commercial real estate industry began at Colliers Keenan in South Carolina where he leased distressed shopping centers throughout the Southeast. Wade Graduated from Washington and Lee University in 1993.



LAUREN TURRIGLIO | CLIENT MANAGER

Lauren joined Retail Strategies in 2014 with more than a decade of experience in marketing, events, and non-profit business management. She is a client manager for multiple municipalities throughout the country facilitating the recruitment of retail for her clients.

A native of Marietta, Georgia, Lauren now lives in Birmingham. She moved to Alabama in 2004 to begin her career after graduating from the University of Georgia with a bachelor's degree in Consumer Journalism with a concentration in Advertising.



GROVE, OKLAHOMA RETAIL STRATEGIES TEAM



CLAY CRAFT | RETAIL RECRUITMENT COORDINATOR

Clay specializes in retail recruitment and focuses on the identification of companies to fill the product and service gaps within each city's trade area.

Clay graduated from Auburn University in 2010 with a Masters of Landscape Architecture. Clay and his wife Rachel moved to Birmingham in 2012. In his free time Clay enjoys scuba diving, mountain biking and being on the lake.



MATTHEW PETRO | BUSINESS DEVELOPMENT

Matthew is a member of Retail Strategies team assisting in the research and retail recruitment efforts for multiple municipal clients throughout the Southeast.

He specializes in the execution of the strategic retail recruitment plan, focusing on the identification of companies to fill the product and service gaps within each city's trade area.

Matthew graduated from the University of Alabama with a bachelor's degree in Marketing and a specialization in Sales.



WE MAKE RETAIL HAPPEN.

what we do



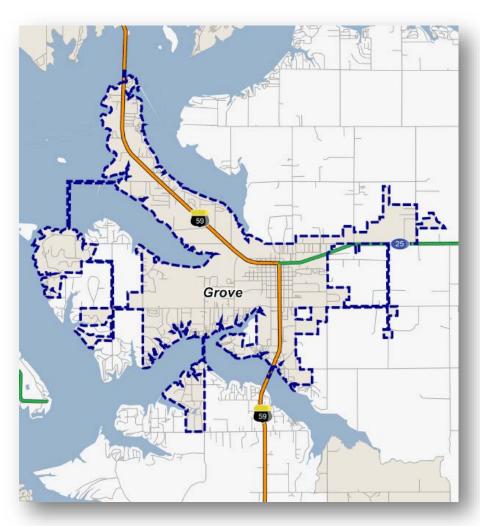
- Market analysis
- Retail GAP analysis
- Retail peer identification
 & analysis

- Catalog available properties
- Identify retail prospects
- Develop recruitment plan

- Develop marketing materials
- Proactive recruitment of retail prospects
- Monthly reporting to city



our research



DEMOGRAPHIC REPORTS

Detailed Demographics
Age by Gender
Age by Income
Household Wealth
Income and Disposable Income
Consumer Behaviors
Consumer Attitudes

TAPESTRY SEGMENTATION

PEER ANALYSIS

RETAIL SPENDING REPORTS

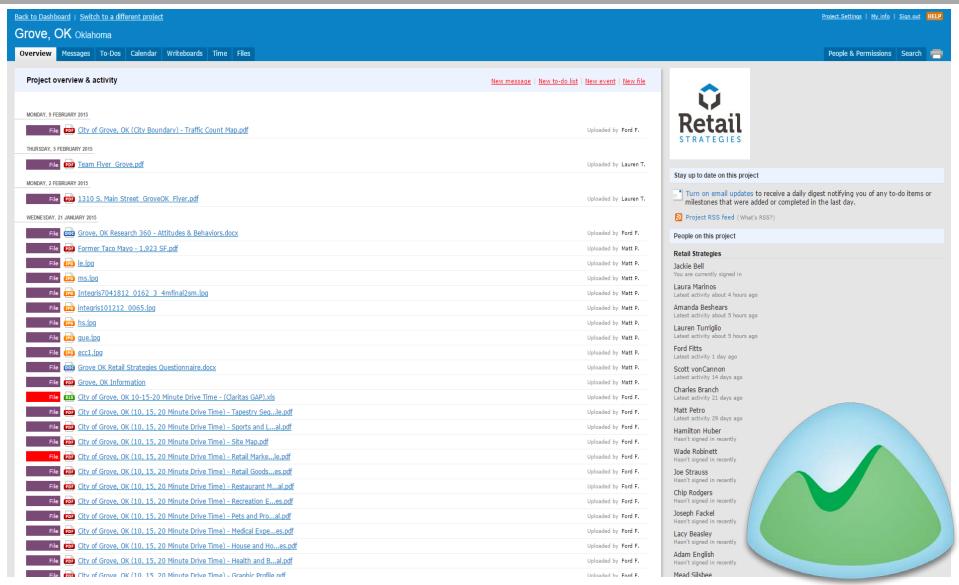
Consumer Expenditures
Consumer Attitudes

RETAIL GAP ANALYSIS

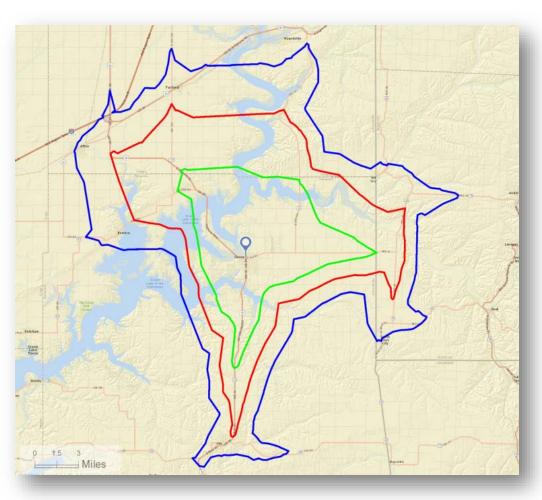
RETAIL VOID ANALYSIS

basecamp

Retail Strategies

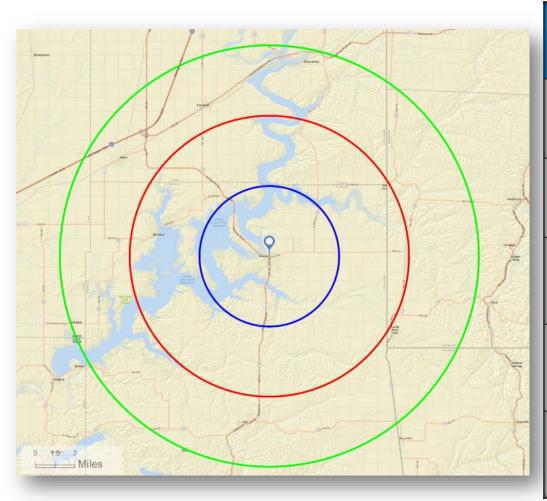


market analysis



Category	10 Minute Drive Time	15 Minute Drive Time	20 Minute Drive Time
Population 2014	13,386	17,673	26,267
Population 2019	13,718	18,142	27,099
Median Household Income 2014	\$37,026	\$37,328	\$36,315
Median Household Income 2019	\$44,655	\$44,652	\$42,356
Median Disposable Income 2014	\$32,093	\$32,228	\$31,029

market analysis



Category	5 Mile Radius	10 Mile Radius	15 Mile Radius
Population 2014	13,721	23,231	42,288
Population 2019	14,090	23,731	43,474
Median Household Income 2014	\$37,780	\$38,142	\$36,897
Median Household Income 2019	\$45,798	\$45,760	\$43,099
Median Disposable Income 2014	\$32,733	\$32,874	\$31,549



tapestry segmentation

Retail Strategies



Segmentation 101

Segmentation systems operate on the theory that people with similar tastes, lifestyles, and behaviors seek others with the same tastes—"like seeks like." These behaviors can be measured, predicted, and targeted. Esri's Tapestry Segmentation system combines the "who" of lifestyle demography with the "where" of local neighborhood geography to create a model of various lifestyle classifications or segments of actual neighborhoods with addresses—distinct behavioral market segments.

What is Tapestry Segmentation?

Tapestry Segmentation represents the fourth generation of market segmentation systems that began more than 30 years ago. The 65-segment Tapestry Segmentation system classifies US neighborhoods based on their socioeconomic and demographic compositions. The power of Tapestry Segmentation allows you to profile consumers and constituents.

Who Should Use Tapestry Segmentation?

All companies, agencies, and organizations need to understand consumers/constituents in order to supply them with the right products and services and to reach them via their preferred media. These applications require a robust segmentation system that can accurately profile these diverse markets. The versatility and predictive power of Tapestry Segmentation allow users to integrate their own data or national consumer surveys into Tapestry Segmentation to identify their best market segments and reach them through the most effective channels.

www.esri.com/library/brochures/pdfs/tapestry-segmentation.pdf

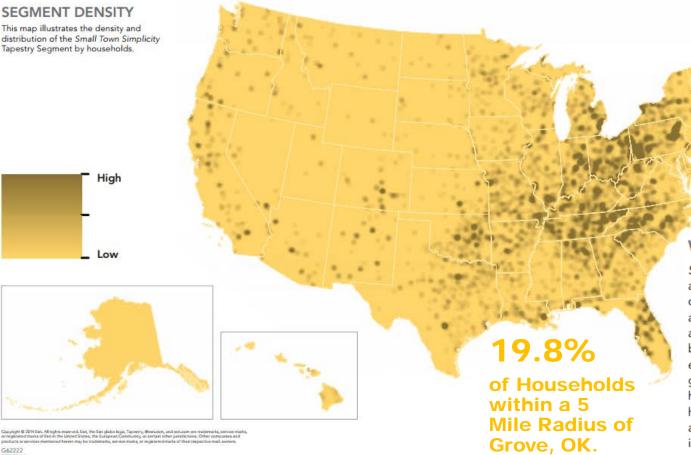
demographic highlights

Retail Strategies



Small Town Simplicity





20.3% of Households within a 10 Minute Drive Time of Grove, OK.

WHO ARE WE?

Small Town Simplicity includes young families and senior householders that are bound by community ties. The lifestyle is down-to-earth and semirural, with television for entertainment and news, and emphasis on convenience for both young parents and senior citizens. Residents embark on pursuits including online computer games, scrapbooking, and rural activities like hunting and fishing. Since almost 1 in 4 households is below poverty level, residents also keep their finances simple—paying bills in person and avoiding debt.

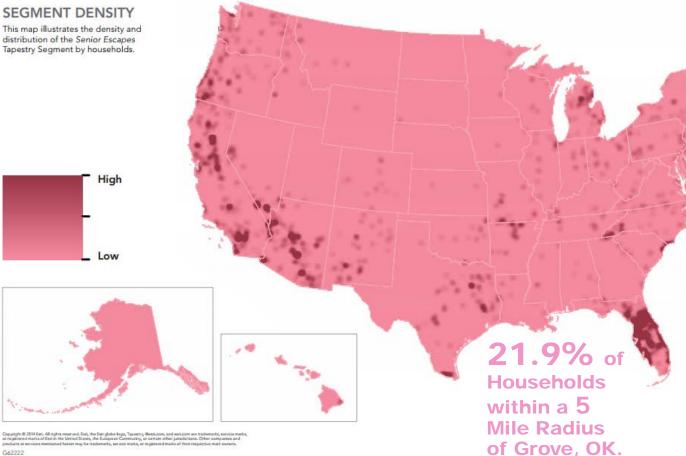
demographic highlights

Retail Strategies



Senior Escapes





18.4% of Households within a 10 Minute Drive Time of Grove, OK.

WHO ARE WE?

Senior Escapes neighborhoods are heavily concentrated in the warmer states of Florida, California, and Arizona. These areas are highly seasonal, yet owner occupied. Many homes began as seasonal getaways and now serve as primary residences. Forty percent are mobile homes; half are single-family dwellings. About half are in unincorporated and more rural areas. Over a quarter of the population are 65–74 years old. Most are white and fairly conservative in their political and religious views. Residents enjoy watching TV, going on cruises, playing Bingo, golfing, boating, and fishing. They are very conscious of their health and buy specialty foods and dietary supplements.



peer analysis

City	State	Population (2010)	Population (2014)	Population (2019)	Households (2014)	Average Household Income (2014)	Total Retail Expenditures (2014)
Navasota	TX	7,340	7,406	7,572	2,659	\$50,019	\$49,598,806
Atlantic	IA	7,112	7,149	7,224	3,146	\$50,028	\$58,980,830
Grove	ок	6,662	6,706	6,758	3,070	\$50,529	\$58,069,142
St. John	МО	6,586	6,574	6,608	2,696	\$50,647	\$50,732,142
Kingsland	TX	6,030	6,507	6,944	2,901	\$50,336	\$54,450,145
Keene	TX	6,103	6,409	6,927	2,074	\$51,297	\$39,281,892
Madison	SD	6,474	6,396	6,499	2,711	\$51,259	\$51,529,224
Zuni Pueblo	NM	6,302	6,325	6,566	1,561	\$50,821	\$29,385,622
Pauls Valley	OK	6,187	6,280	6,383	2,584	\$50,956	\$48,928,608
Stratmoor	СО	5,992	6,250	6,596	2,302	\$49,853	\$42,766,671

The Peer Analysis focuses on identifying cities across the Southwestern United States that are similar to the City of Grove from an economic and demographic perspective.

gap analysis

Retail GAP Summary - Grove OK 10 Mile Radius

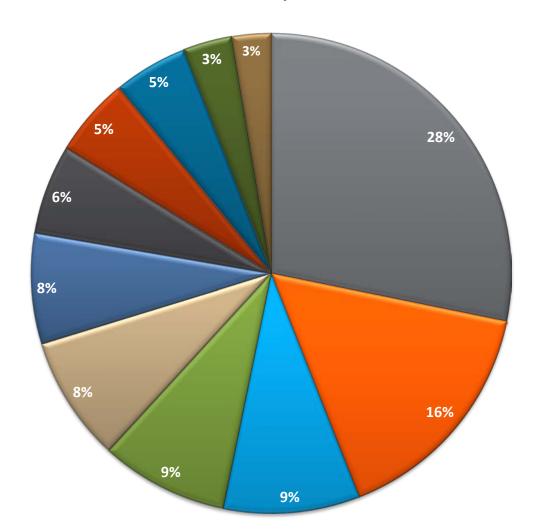
Retail Stores	Opportunity GAP	
General Merchandise Stores	\$16,460,440	
Full-Service Restaurants	\$9,231,547	
Lawn/Garden Equipment/Supplies Stores	\$5,367,800	
Automotive Parts/Accessories, Tire Stores	\$5,023,378	
Limited-Service Restaurants	\$4,919,854	
Office Supplies, Stationery, Gift Stores	\$4,357,033	
Building Materials, Lumberyards	\$3,518,427	
Appliance, TV, Electronics Stores	\$3,109,743	
Family Clothing Stores	\$2,907,075	
Sporting Goods Stores	\$1,923,614	
Hardware Stores	\$1,550,369	
Total	\$58,369,280	

The Gap Analysis is a summary of the primary spending Gaps segmented by retail category. It measures actual consumer expenditures within the City's trade area and compares it to the potential retail revenue generated by retailers in the same area. The difference between the two numbers reflects leakages, or the degree to which consumers travel outside the community for certain retail goods and services. The Gap Analysis is a useful tool to gauge retail supply and demand within the community.

The summary includes the Number of Retailers Targeted in our Plan. These figures represent the number of retailers potentially required to fill the particular Gap in each category.

gap analysis





- **■** General Merchandise Stores
- **■** Full-Service Restaurants
- **Lawn/Garden Equipment/Supplies Stores**
- **■** Automotive Parts/Accessories, Tire Stores
- **Limited-Service Restaurants**
- **■** Office Supplies, Stationery, Gift Stores
- **■** Building Materials, Lumberyards
- Appliance, TV, Electronics Stores
- **■** Family Clothing Stores
- **■** Sporting Goods Stores
- **■** Hardware Stores



2014 new construction

Retailers opened 42,000 stores in 2014

Tenant mixes are becoming increasingly food based.

Specialty food – fast casual, organic grocery becoming mainstream

Retail Growth 2014:

- Fitness/Health/Spa Concepts
- Drug Stores
- Thrift Stores
- Grocery (Smaller Format)
 - Discount
 - Ethnic
 - Organic
 - Upscale
- Fast Food
- Fast Casual (~40% of restaurant growth)
- Automotive
- Discounters
- Dollar Stores

- Children's Apparel
- Off-Price Apparel
- Beauty/Cosmetics/Fragran ces
- Pet Supplies
- Sporting Goods
- Wireless Stores
- Banks



Retail Contraction 2014:

- Bookstores
- Video Stores
- Do-It-Yourself Home Stores
- Mid-priced Apparel
- Mid-priced Grocery
- Office Supplies
- Consumer Electronics
- Stationary/Gift Shops
- Shipping/Postal Stores
- · Casual Dining Older Concepts



planned expansion 2015

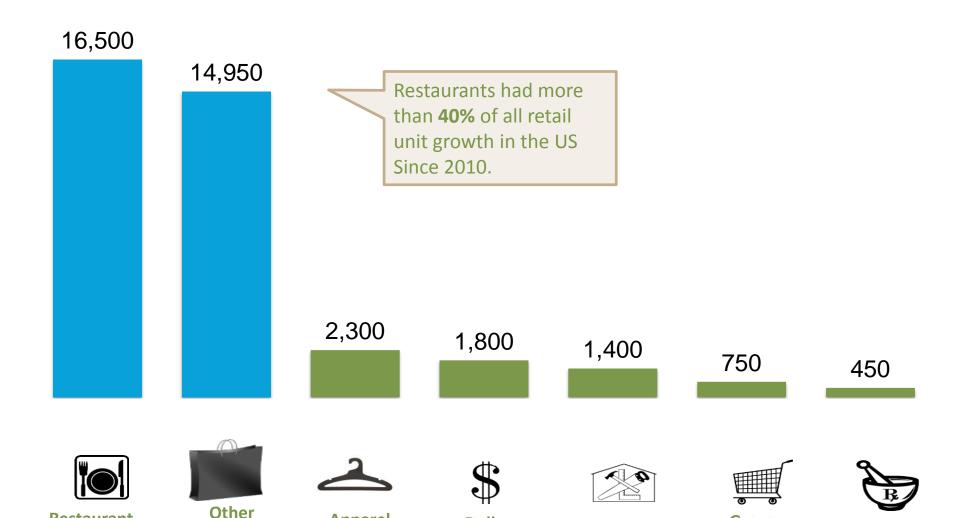
Apparel

Retail Strategies

Drug

Grocery

Home

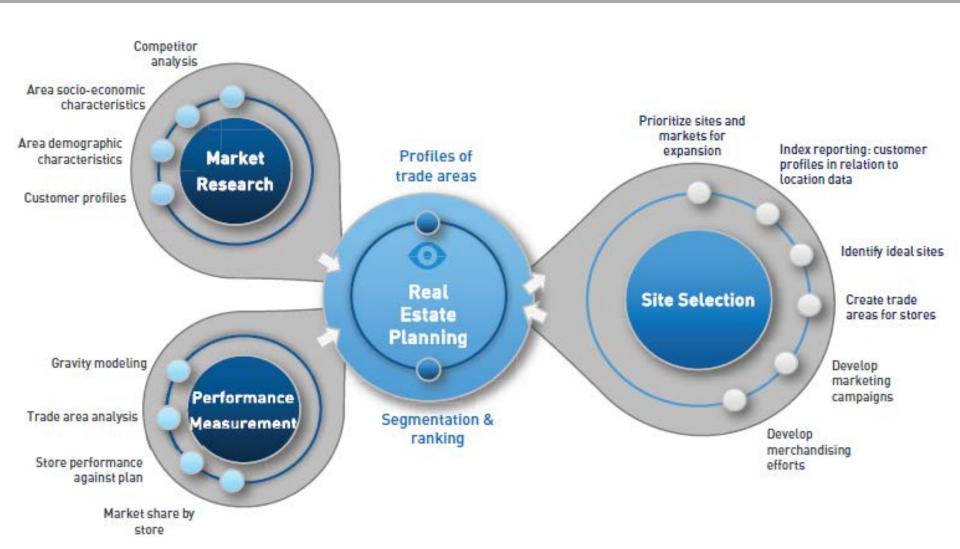


Dollar

Source: DTZ Research

Restaurant

site selection process



retail expansion

Formula for Retail Expansion:

Estimated Sales

less

Estimated Cost

equals

Estimated Profit

IS IT PROFITABLE TO OPEN A NEW LOCATION?

Expansion Happens When:

Retail Concept is Expanding

New Location Will Not Cannibalize Existing Stores Estimated Profit is Higher than Competing Locations

site criteria



- Site Standards (5 10 minute drive time)
- END CAP/FREESTANDING WITH or WITHOUT DRIVE THRU
- High Visibility Building Size
- End Cap: 1,800 2,000 square feet
- Freestanding: 2,200 2,600 square feet with patio 30
 Parking Spaces 50 seats Minimum Ceiling Height 14' –
 Drive Thru Plus
- Pole/Monument and Building Signage

TRAFFIC GENERATORS

- Heavy retail; daytime employment; shopping centers, entertainment
- Going home side of traffic
- Strong balance of residential and daytime activity
- Trade Area Residential Population > 65,000
- Trade Area Day Population > 30,000
- Average Daily traffic > 45,000 cars combined main and cross streets NON

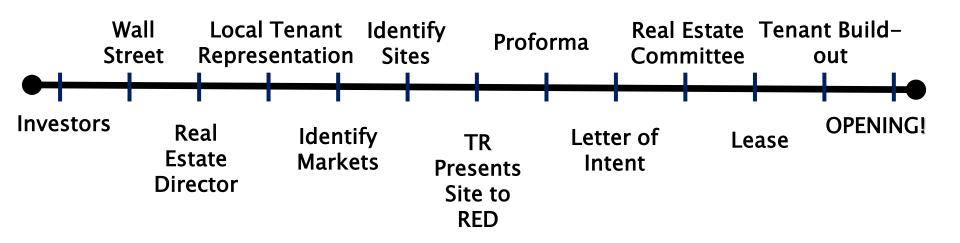
TRADITIONAL and MALL SITES

- Mall Size: > 1,000,000 square feet # Anchors: 3+
- University and College Campuses with > 14,000 population
- Casinos
- Major Airports
- Major Entertainment Centers Arenas and
- Stadiums
- Hospitals

BUILDING REQUIREMENTS

 Food Courts: 800 – 1,000 square feet (minimum frontage 24 ft) In Line: 1,800 – 2,000 square feet (minimum frontage 35 ft) Utilities: Stubbed to space

steps to expansion



- Retailer Drives the Decision
- Small percentage of proposed sites equal new openings
- It is a Process

It's all about PROFIT

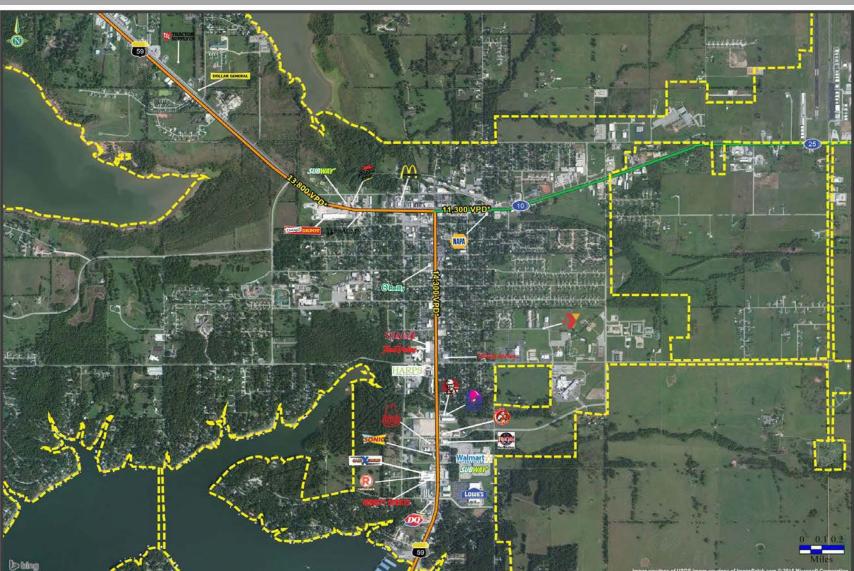
Boots On the Ground

information collected on BOG tour ...

- Address and Property Description
- Coordinates
- Listing Agent if applicable
- Contact Info for Agent or Owner
- Website address for Agent or Owner
- Link to Property Information on Agent or Owner's Website
- Google Earth Link to aerial and ground photo
- Total Size of Center if existing
- Available Space in Center
- Parcel Size if vacant land
- Existing Tenants if existing shopping center
- Traffic Count at property
- Summary of Recruitment opportunities specific to property
- Specific Prospects for property
- Overall strategy for property
- General comments

current retail overview

Retail Strategies





focus properties

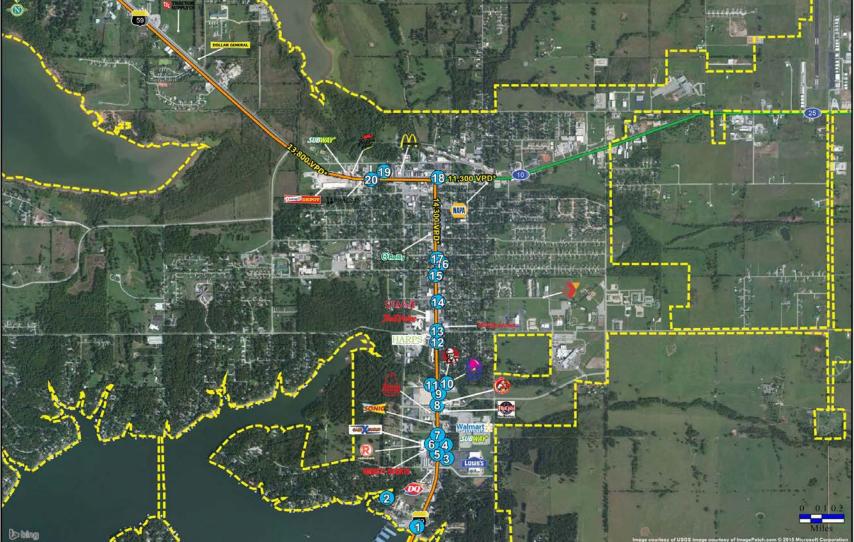
Number on Aerial	Name	Address	City	State	Zip
1	Vacant Space in Marina	2530 S Main Street	Grove	OK	74344
2	Vacant Land	221 Anchor Rd	Grove	OK	74344
3	Building in front of Lowes	1500 S Main Street	Grove	OK	74344
4	Brentwood Place	2123 S Main Street	Grove	OK	74344
5	South Point Center	2126 S Main Street	Grove	OK	74344
6	AutoZone Coming Soon	2121 S Main Street	Grove	OK	74344
7	Property in front of Broadway Car Wash	2116 S Main Street	Grove	OK	74344
8	Former Wal-Mart/Current Civic Center	1720 S Main Street	Grove	OK	74344
9	Country Café Center	1623 S Main Street	Grove	OK	74344
10	Vacant Lot next to Charlie's Chicken	1621 S Main Street	Grove	OK	74344
11	Small Strip Center in front of Civic Center	1620 S Main Street	Grove	OK	74344
12	New Harp Grocery Store	1320 S Main Street	Grove	OK	74344
13	Former Harp Center	1310 S Main Street	Grove	OK	74344
14	Vacant Land	1101 S Main Street	Grove	OK	74344
15	The Galleria Shopping Center	1010 S Main Street	Grove	OK	74344
16	Former Your Place Restaurant	909 S Main Street	Grove	OK	74344
17	Small Commercial Building	907 S Main Street	Grove	OK	74344
18	Downtown Building	3 E Third Street	Grove	OK	74344
19	Lot next to McDonalds	301 W Third Street	Grove	OK	74344
20	Vacant Family Dollar	1638 W Third Street	Grove	OK	74244

focus properties

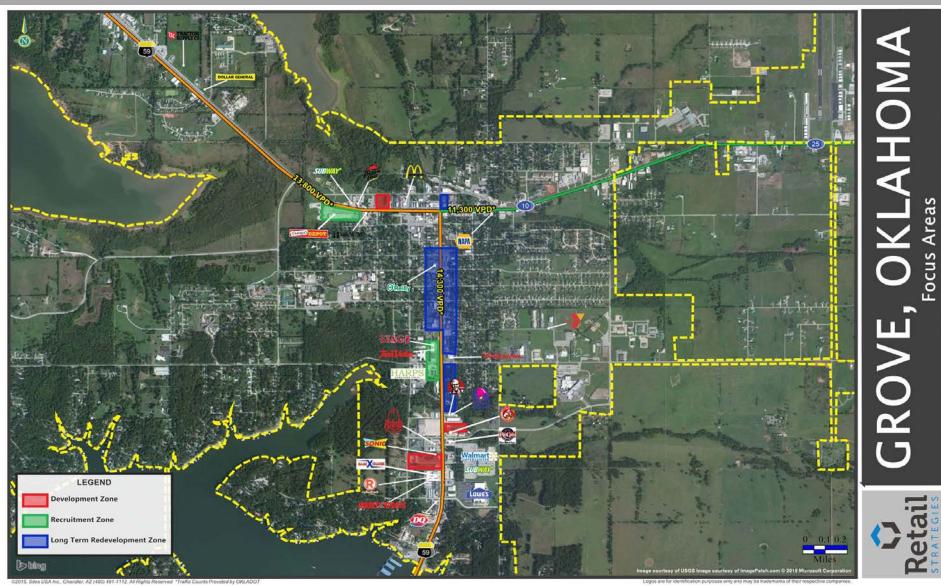
Retail Strategie:

GROVE, OKLAHOMA Major Retail & Restaurants





development&redevelopment zones Retail Strategies





retail prospects

General Merchandise Stores

GAP: \$16,460,440







DOLLAR TREE

Lawn and Garden Equipment Stores

GAP: \$5,367,800









Full-Service Restaurants



















Automotive Parts

GAP: \$5,023,378









Limited-Service Restaurants

GAP: \$4,919,854





















Office Supplies, Stationery, Gift Stores

GAP: \$4,357,033











retail prospects

Building Materials, Lumberyards

GAP: \$3,518,427





Mead Lumber



2055



Appliance, TV, Electronics Stores

GAP: \$3,109,743





GameStop

Batteries Plus. +

Family Clothing Stores

GAP: \$2,907,075

rue21



SHOE SHOW







retail prospects

Sporting Goods Stores

GAP: \$1,923,614















Hardware Stores

GAP: \$1,550,369













marketing objectives

- Leverage Retail Strategies' national network of retail, restaurant, developer and investor relationships on behalf of Grove
- Focus on marketing the primary retail redevelopment, new development and infill opportunities and zones
- Communicate with local real estate professionals and support their efforts where needed
- Continue aggressive outreach/marketing campaign to targeted retailers and restaurant prospects through direct contact, tenant representatives, preferred developer relationships as well as industry conferences/trade shows (ICSC)
- Connect landowners with out of market developers as appropriate
- Connect leasing/brokerage professionals with potential tenants based on location and real estate requirements
- Focus on reviving any stalled projects
- Present opportunities to retailers during Portfolio Reviews already taking place

- Create and execute a marketing, development, and recruitment plan around the primary "Gaps" including General Merchandise and Full-Service Restaurants
- Identify and pro-actively reach out to the "dated" retail centers and retail property
 owners to determine their willingness to invest in their assets in order to be
 positioned to accommodate new retail -OR- determine their interest in selling
 their property(s) to new owners who would re-develop
- Focus on recruiting fashion retailers to the existing Walmart shadow center
- Study the possibility of recruiting a department store to the market
- Aggressively market the City of Grove to "new to market" restaurant and food service concepts as well as national sit down restaurants
- Focus for a new development will be on the parcels surrounding the new Harp's market
- Identify through Retail Strategies resources retailers planning to expand into the Oklahoma market over the next several years
- Develop a Retail Incentives Strategy internally and communicate that Grove is "open for business" to retail developers in and outside the market



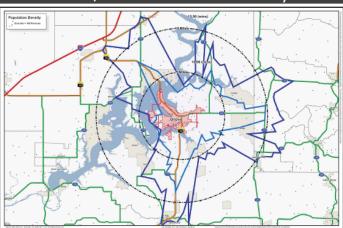
marketing guide

Retail Strategies

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Marketing Guide

Grove, Oklahoma - Delaware County





City of Grove, Oklahoma Living The Grand Life!

Bill Keefer City Manager vmkeefer@sbcglobal.net

City of Grove 104 W. 3rd Grove, OK 74344 (918) 786-6107 (o) (918) 786-8939 (f

DEMOGRAPHIC PROFILE	5 Mile	10 Mile	10 Minute	15 Minute
	Radius	Radius	Drive Time	Drive Time
2014 Estimated Population	13,721	23,231	13,836	17,673
Total Number of Employees	6,165	8,017	6,053	7,092
Median HH Income	\$37,780	\$38,142	\$37.026	\$37,328





















Market Highlights

Quick Facts

Residents of Grove, Oklahoma fall into the Rural Resort Dwellers apestry Segmentation (38.3%). Although the Great Recession forced nany owners of second homes to sell, Rural Resort Dwellers residents emain an active market, just a bit smaller. These communities are remain an active marker, just a bir smaller, in less comminities are centered in resort areas, many in the Midwest, where the change in seasons supports a variety of outdoor activities. Retirement looms for many of these blue callar, older householders, but workers are postponing retirement or returning to work to maintain their current lifestyles. Workers are traveling further to maintain employment. They are passionate about their hobbies, like freshwater fishing and hunting, but otherwise have very simple tastes. They shop for timeless, comfortable clothing, but only when something must be replaced. At home, Rural Resort Dwellers residents spend any free time working nome, Audin Assist Demois sequents spent and year time working on their vehicles and maintaining their gear. They make frequent trips to their local hardware store for parts and tools. These hands-on consumers are also passionate about vegetable gardening.

The current Median Household Income for Grove, Oklahoma is \$38,142. The five-year projection for Median Household Income in Grove is \$45,760. This represents an increase of 20.0%.

Major Area Employers **Company Name** Total Employees (Est.) Grove School District . 336 Integris Hospital Wal-Mart 200 Precision Machine 120 City of Grove/GMSA 100 Pride Plating 100 Grove Nursing Center 100

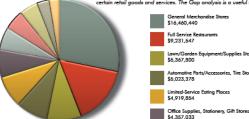
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GAP ANALYSIS

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USA Tank.

Grove Battery Malone Manufacturing



Building Materials, Lumberyards \$3,518,427 Appliance, TV. Electronics Stores \$3,109,743

Family Clothing Stores \$2,907,075 Sporting Goods Stores \$1,923,614

\$1,550,369